

Case Ref:
17940870

Description:

I've noticed you have deployed new electric buses on route 111, replacing the New Routemasters. I'm appalled with the design of the electric buses because they are badly designed and look identical to older diesel buses on other routes. The interior is badly designed as the colour scheme which provides poor ambience to my journey. I also dislike the type of moquette used on the seats because they don't match your branding. The staircase of the new electric bus is dark because the glazing had been replaced with dark walls, which makes the area more unpleasant. I dislike the new type of seats as the headrests obstruct smaller people from seeing the front of the bus. These phone holders are a waste of money as they may increase phone robberies inside the bus. The hand-poles at the top deck are mostly missing, which is dangerous when the bus is moving. You have retrograded accessibility because the new electric buses don't have a third door and a second staircase at the rear. Therefore, you have made it harder for passengers trying to exit the bus, especially during busy hours. To conclude, your new electric bus is a massive retrograde step to customer experience. When you purchase new electric buses, they must have the New Routemaster design which includes a rounded body shape, original interior colour scheme, moquette on seats, glazed staircase, three doors and two staircases. The New Routemaster has a better design which brings a massive improvement for customers using your service. And you should have purchased more New Routemasters in electric, instead of the poorly designed electric bus.

17945519

I've spotted your new electric bus on route 111 and I dislike the design and features of them. The bodywork design is appallingly poor as they are boxy and an eyesore. To compare with the New Routemaster (NRM), they are more rounded and stylish. The interior design is also poor because they have confusing colours for handrails, walls etc. In comparison to the NRM, their colours are more calm and relaxing to provide the best comfort to our journey. The staircase is gloomy due to a lack of exterior windows to bring in extra daylight. The NRM and some NRM-style electric buses already have exterior windows next to the staircase. I dislike the new design of seats because the head-rest poses an obstruction to my journey as I like to see the front which includes the new information screen. These phone holders are pointless as it will increase phone thefts by thieves. I prefer the design from the NRM as they have the best moquette and look very retro. The space inside the new electric bus has decreased as they don't have a third door and a second staircase at the back, and it will increase journey times during busy hours as it will increase boarding and exiting times at bus stops. You should have purchased NRMs in full electric, including the rounded shape, interiors, a third door and a second staircase at the back. They provide the best impression and accessibility to our journey by bus. The NRMs in full electric should serve all double-deck routes, not just for route 111. I rate your new electric bus 1/10 and your NRM 11/10.

17950309

I'm complaining about the design and styling of your new electric buses on route number 111. I dislike the design of them as they are not stylish, too boxy, and an eyesore. I could not read the front destination properly as they don't have a red border around to reduce the glare. But the New Routemaster has them, which makes it more readable. As I've entered the new electric bus, the interior is badly designed due to the colour scheme. The picture of the bus on the welcome aboard sign is too outdated as it should feature the New Routemaster. The staircase is dark as you have chosen not to have windows to increase brightness. The handrails at the upper deck are missing; this will potentially increase the number of injuries inside the bus. I also dislike the design of seats because they have the wrong type of moquette, and they have headrests which prevents people from seeing the destination screen at the front. I do mention these phone holders pose a risk to passenger safety as it may increase smartphone thefts. To conclude, the design of your new electric bus is a major retrograde move to rolling out new electric buses. They should have the design from the New Routemaster as they are attractive, provide the best street presence to your service, and the interiors have the best colour scheme including the design of seats. The New Routemaster has the best accessibility as they have three doors and two staircases. You should set the design of the New Routemaster as standard for all new electric buses for your London bus services. I hope my comment helps to deliver improvements to your services.

17958834

Your new electric buses have provided an appalling experience to my journey. They have one of the worst designs for a double decker bus, plus they look the same as the older diesel buses on other routes. The interior design is appalling; they have the wrong type of colour scheme for hand-poles, walls, seat moquette etc. I also dislike the design of the bus on the welcome aboard signs. The staircase is dark and cramped because you have chosen not to include glazing next to the staircase. I dislike the seats because they have the wrong moquette, and the headrests including phone decks obstruct the view of my journey. The hand-poles at the top deck are also missing, which is very dangerous when the bus is moving. The bus is also cramped because you have chosen not to have three doors and two staircases. The styling of your buses is very important; you should have purchased New Routemasters in full electric because they have the greatest design of a double decker bus. They have the best interiors including the colour scheme for hand-poles, walls, seats etc. Also, the NRMs also have three doors and two staircases to increase space and to make it easier for people to exit the bus at the top deck. The entire London bus network deserves to have 100% zero emission fleet with NRM design for all double decker bus routes.

17968322

I've recently boarded your new electric bus on route 111 and I'm disappointed with the appearance of the vehicle. They look identical to older buses with polluting engines, which does not match the credentials of a modern electric bus. As I've entered the bus, I'm disappointed with the internal design including handrails, seats (including moquette), wall panels etc. I also dislike the drawing of the double-deck bus on the welcome aboard sign. As I went upstairs, I'm disappointed to see the windows next to the stairs are missing, and also the handrails at the top deck are missing. The bus is cramped as the third door and second stairs at the back is missing. I'm more satisfied with the NRM because of the unique iconic design and the internal design to provide the best representation to your services. It's time you should purchase more NRMs in battery electric and serve every double deck bus route with NRMs.

17972289

As I was waiting at the Bus Station, I was expecting for the New Routemaster to turn up; instead an electric bus appeared and I took a ride on that bus. I praise the technology of the electric bus to help reduce carbon emissions in London, but I'm disappointed with the design and appearance of these electric buses because they are boxy and an eyesore. I've also struggled to read the route number and destination because there's no red border to reduce the reflection. I'm also disappointed with the features inside the bus such as the colour of the poles, seats, walls, staircase etc. The staircase is too dark as the windows help to increase brightness are missing. The phone holders on the headrests of the seats will increase mobile phone robberies inside the bus. There should be a third door and second staircase at the rear for exiting the bus with ease. I prefer the New Routemasters because they have the best design and appearance including shape and styling. They also have better features inside the bus including the colour of the poles, seats, walls etc. and you can easily exit the bus with ease from the top deck thanks to the third door and a second staircase at the rear. It's time you place an order for New Routemasters in zero emission electric because the New Routemaster is a valuable and an important bus for London.

17977348

I'm appalled with the design of your new electric buses appearing on route 111. They have a very poor design, inside and out of the new electric bus. I dislike the interior design as the colours don't suit your London buses branding. The lack of windows next to the staircase made the area more dark and unwelcoming. I dislike the design of the new seats including the headrests and phone holders as they will increase the number of phone thefts inside the bus. I prefer the retro-style bench seats including the moquette from the New Routemaster. Therefore, I prefer the New Routemaster which are currently on the route. They have the best design for your bus services, including the interior and the triple door and dual staircase layout. You should have purchased new electric buses with the New Routemaster design as standard for all bus routes which are suitable for double decker buses. It's time you improve the design of your bus fleet because it's very important to make your services more welcoming, attractive and iconic.

17996048

I've spotted your new electric bus on route 111, and I'm telling you about my experience with them. Unfortunately, I'm strongly dissatisfied with them because they are designed very poorly and the interiors provide a poor experience to my journey. A brief list of things I'm dissatisfied with:

- The shape and styling of the bus.
- The type of bus on the Welcome Aboard sign should be a New Routemaster.
- Colour scheme inside the bus for handpoles, chairs etc.
- Lack of exterior windows next to the stairs.
- Lack of handpoles at the top deck.
- Type of chairs including the moquette, headrests, and holders for mobile phones.
- No third door and second stairs at the back of the bus.

Therefore I enjoyed the New Routemasters which are on the same route as they have better shape, styling, colour scheme inside the bus, windows next to the stairs, and a third door and a second stairs at the back for ease of exiting the bus at the back. You should have purchased New Routemasters brand new in full electric because they provide the best satisfaction to my journey by bus. I'd like to see every route served using New Routemasters in full electric as this will help improve the image of your bus services.

18005359

I dislike the styling of your new electric bus on route 111. They have an outdated design because they look the same as older buses with combustion engines. I prefer the New Routemaster buses, which are still on the same route. As I've entered the bus, I'm disappointed with the drawing of the bus on the welcome aboard sign. It should be a New Routemaster instead of a standard 2 door double-deck bus. I also dislike the colour of handrails, walls, staircase etc. The second information screen for wheelchair users should be at the rear of the bus instead of the ceiling. The staircase is too dark, as there are no windows next to it to increase natural daylight. As I went upstairs, I was shocked to see there's a lack of handrails on the top deck. This is very dangerous when the bus is moving, as people try to go to their vacant seat. I dislike the new type of seats as they have the wrong type of moquette, and I'm very concerned about the phone holders on headrests as it will increase phone thefts. Please consider reverting back to the New Routemaster design because I find them more attractive, iconic, and the interior is much better than the new electric bus. Also, you can easily exit the bus from the top deck by using the staircase and a door at the rear. Please start purchasing New Routemaster buses in full electric because they are a very important design for your services, and I suggest all double-deck bus routes to have that type of buses.

18010433

I'm outright disappointed with the design of your electric buses. They have degraded the satisfaction of my journey by bus because they have a very poor design, which includes the so-called high-spec interiors. I prefer the New Routemaster because they have a better design, which brings satisfaction and a positive impression to my journey by bus. The New Routemaster has better accessibility, unlike your new electric bus as they have deliberately missed out on the important features from the New Routemaster which are the colour scheme, seat moquette, bench seats, diagonal windows next to the stairs, the third door, and second stairs at the back. I request that you start purchasing new electric buses with the original New Routemaster design, as they should be the standard bus for your London Bus services. I rate your new electric bus 0 out of 10.

18015153

I'm appalled with the design of your new electric buses on route 111. I find these to be a huge retrograde step to our customer experience, I dislike the shape of the bus as they are boxy and looks completely identical to older buses with disgusting polluting engines. I dislike the design of the interiors, including the welcome aboard sign, as they feature a completely wrong type of bus as it should have been the New Routemaster. The colour scheme for the interiors does not suit your London Buses branding; this includes the moquette on the seats. The staircase is too dark as there are walls instead of windows. The top deck is a major hazard as there are no handrails to hold on to as the bus is moving. These new type of seats disappointed me as I prefer the bench seats as seen from the New Routemaster. Also, I do not see any point with these phone holders as it will increase smartphone robberies inside the bus. The accessibility of your new electric bus has been retrograded to a dual door bus with a single staircase; this has reduced space inside the bus. As compared to the New Routemaster, they are more spacious as they have triple doors and a dual staircase for ease of exiting the bus at the top deck. You need to start buying more New Routemasters in full electric and deploy them to every bus route in London because they are a very important design to maximise customer satisfaction to your bus services. Your London Taxi services features an iconic design; therefore your bus fleet must feature an iconic design for your services, and you have achieved it with the New Routemaster bus. The design of your buses are important as the performance of your services.

18025541

I'm writing a comment about your electric bus on route 111. I'm appalled with the design and the features inside the bus, which include:

- The external shape and styling.
- Colour scheme for handrails, stairs, walls, etc.
- There is no diagonal glazing next to the staircase.
- The position of the second information screen should be at the rear for wheelchair users.
- Type of seats including moquette and phone holders.
- Lack of handrails at the top deck, which is dangerous when the bus is moving.
- No third door and second staircase.

I prefer the New Routemasters which are currently on route 111 because they have the features listed above. You need to start purchasing New Routemasters in electric and hydrogen because the design of your current bus fleet provides disappointment to my journey and the New Routemaster is the perfect solution as they have the best design and accessibility. I'd be grateful if you can get it resolved.

18030198

My journey on your new route 111 electric bus has disappointed me. The design of your electric bus is poorly designed as it looks blocky and unattractive. The interior design is poor, as the colour scheme for grab poles, wall coverings, stairs etc. is the wrong type. The stairs are too dark because you have covered the area with walls instead of windows. The grab poles on the top deck have been removed, which makes it very dangerous when the bus is moving. The seats are poorly designed, including the moquette, and the headrests are an obstruction that prevents me from seeing the front of the bus, including the new information screen. These phone decks are pointless because I won't use them because I fear they will get stolen by thieves. There's no third door and no second stairs at the back, but the New Routemaster already has them, which makes it easier for me to exit the bus. I prefer the New Routemasters, which are currently used on the route. You should have purchased New Routemasters in full electric and use them on all double deck bus routes in London because I love the design of these and I find them very important to your services. Thanks for reading.

18059318

I'm leaving a quick comment about your new electric bus on route 111. Unfortunately I'm highly dissatisfied with the design of them which includes the new style interiors. I prefer the New Routemasters because I find the design of these including the interiors more satisfying and enjoyable for my journey. You should have purchased New Routemasters in full electric bus not only for route 111, but for the rest of your London bus network.

18064121

I'm very disappointed with the poor design of your electric bus on route 111. This is a major retrograde step from the New Routemaster as they look outright boxy and the interiors do not satisfy me at all! I'm million times more satisfied with the NRM because of the unique, iconic design from the outside as they are rounded. The interior of the NRM is better than any other bus because they match the London Bus brand very well, and this includes the seat moquette. The staircase of the NRM is more lighter as they have windows to make it easier to go upstairs, and you can easily exit the bus using the second stairs and third door at the back. Please consider using the NRM design as standard for every new zero-emission bus for London, it's a very important design to attract people to use your bus service, and it will increase the number of people travelling by bus. I hope my message helps.

18067133

My experience with your new electric bus on route 111 has been appalling because they are badly designed and are not suitable for your London bus services. The interior is also appalling because they are poorly designed, such features as no windows next to the staircase make it hard for me to go upstairs as I have vision impairment issues. I also dislike the headrests because they obstruct the view of my journey, and these phone holders are pointless as they will encourage mobile phone thefts. I prefer the New Routemasters, as they are already on route 111 because they provide the best experience due to the unique design of these vehicles. They have windows next to the stairs, which makes it easier for me to go up, plus they have an additional door and staircase at the back, which makes it easier for me to exit the bus. Therefore, you must consider purchasing new electric buses with the New Routemaster design as standard for your bus services. The unique design of the New Routemaster is attractive to your services, and they are helpful with my accessibility needs.

18073155

I've boarded your new electric bus on route 111. I'm disappointed with the design of the electric bus because they provided dissatisfaction to my journey. I also dislike the features inside of the electric bus because the colour scheme is very poor and there are no windows next to the staircase to make that part of the bus extra brighter. I prefer the New Routemaster because of their unique rounded shape, which makes it a major attraction to your bus services. The NRM also have the best features inside such as the colour scheme which matches the red livery quite well. The NRM also have a third door and second staircase at the back to increase space and to make it easier to exit the bus. As part of rolling out new zero-emission buses, they must have the full original New Routemaster design because they are strongly suitable for your bus services and they should be the standard bus for all double-deck routes.

18076354

I'm expressing my disappointment about your new electric bus on route 111. The design of your new electric bus is very poor and represents a retrograde step in terms of design and the attractiveness of your bus service. The interior of your new electric bus also met me with disappointment because they have the wrong colour selection for handrails, walls etc. The seats have the wrong type of moquette as they don't represent your London bus branding, and the staircase is too gloomy as the windows got reverted back to dark walls. I prefer the New Routemaster because they have an excellent design and it encourages people to travel by bus. The interior of the NRM is excellent because they have the correct colour selection for handrails, walls etc. The NRM is very helpful with accessibility, as they have a third door and a second staircase at the back. Therefore, every new electric bus you purchase must have the full NRM design, which includes three doors and two staircases. I want every bus route to be served with NRM electric buses, as this will guarantee to improve attractiveness of your bus services.

18079130

My journey on your new electric bus has met me with disapproval because they have a very poor design on the outside and inside of the bus. The outside of the bus looks identical to older diesel-engine buses, which almost confused me, and I disapprove of the interiors because they have the wrong colour design, the seats are too large, they have these phone holders, which I won't use due to the risk of phone thefts, and the windows next to the staircase are completely missing! I state my preference for the New Routemaster because they have a fantastic design for your bus services, and the interiors of the NRM met me with high approval because they match the credentials of your London bus service quite well. The NRM is the best bus for accessibility because it has three doors and two staircases for ease of entering and exiting the bus during busy hours. I urge you to consider purchasing new electric buses with the New Routemaster design, which includes three doors and two staircases, for the reasons stated above, and they should be a permanent standard-designed bus for London. Thanks, and I hope you have a great weekend.

18083084

This morning, I was waiting for a number 111 bus to Heathrow Airport. Then a new electric bus turned up and I wish to express my feelings about that vehicle. I'm glad the bus is zero-emission electric, but I've felt appalled with the horrendous design of that bus, which includes the interior. I'm also disappointed that the stairs is dark because there's no windows to increase the brightness of the staircase. I prefer the New Routemaster as they have a spectacular design for your London Bus services, which includes the interior and a third door and a second stairs at the back. On your next order of electric buses, I would like you to start purchasing New Routemasters in zero-emission electric and convert all bus routes to new electric buses with the NRM design.

18088751

I'm appalled with the type of electric buses used on the route because the design of them are unattractive. I also dislike the features inside the bus which includes the colours for the interiors, seat design etc. The staircase area is too dark because there are no windows to bring natural light in to the bus. I prefer the New Routemaster because they are better designed and the features inside the bus provides the best comfort and satisfaction to my journey. Plus I can easily exit the bus from the top deck by using the staircase and the door at the back. Please consider purchasing New Routemasters in electric as they will help improve the satisfaction of bus users such as myself.

18094116

Your brand new electric bus had met me with disapproval because of the awful design of these vehicles. The interiors of your new electric bus provides no satisfaction or comfort to my journey. As I've tried to go up the stairs, it was too dark and claustrophobic because there's no windows to make it more spacious and to bring in natural daylight. I prefer the New Routemaster because they have a much better and tremendous design. The New Routemaster also have a better interior design because of the colour scheme for handrails and seats, they have windows next to the stairs which makes it easier for me to go up. Then when I need to exit the bus, I can use the stairs and door at the back. Please consider making new orders of New Routemasters in full electric because it's a unique design for your bus services and it should be standard bus for every bus route in London.

18098545

Your new electric bus on route 111 has disappointed me because of the awful unattractive design of that vehicle! As I've entered the bus, I dislike the design of the double deck bus on the welcome aboard sign because it has no characteristics of a London Bus. I dislike the features inside the bus, they are:

- Colours for handrails, walls, floors etc.
- No windows next to the staircase
- The seats including headrests, moquette and phone holders.
- The second information screen should be at the rear to make it easier for wheelchair users to read.
- Lack of third door and second staircase at the back.

Therefore, I prefer the New Routemaster as they have the best iconic design which is very attractive to your bus services, they have better interior designs, and they have three doors and two staircases for ease of exiting the bus at the top deck. Please buy more New Routemasters, they should be in zero-emission electric and should have been the standard designed bus for all double-deck routes in London. I'd be grateful if you can take note of my suggestions and get them delivered ASAP

18104664

I dislike the design of your new electric bus. The internal features inside the bus does not provide any impression to my journey, and these features such as phone holders on headrests pose a risk of mobile phone thefts. I prefer the New Routemaster because they have a better design for a double deck bus, and the NRM should be the standard designed electric bus for London. The NRM also have better internal features which really impressed me and provides the best enjoyment to my journey by bus. Therefore, I recommend you to purchase New Routemasters in electric and deploy them to route 111 and all double deck routes in London. This will guarantee to increase more people to travel by bus.

18114591

I'm concerned with the poor design of your electric buses as they look outright unattractive to your bus services. Some of the new features such as colour scheme, new seat design including moquette and phone holders, and no windows next to the stairs provides dissatisfaction to my experience on your electric bus. I'm also concerned that the staircase is dark because there's no windows next to them to increase brightness and to make it easier for people to go up and down. To help improve the attractiveness of your bus services, please use the New Routemaster design as they have enhanced accessibility thanks to the three door and two stairs. The features inside the New Routemaster such as the colour scheme and the seats are better than the new features inside the electric buses. The New Routemaster design should be the standard electric bus for your services, and it will help improve the satisfaction of bus users.

18119001

I'm horrified with the design of your new electric bus on route 111. The design is outright out of date as there's already diesel-engined buses of that same design, this does not match the credentials of a new zero-emission bus. The design of the interiors does not have any impression to my journey because of the poor colour scheme, moquette on seats, and the lack of glazing next to the staircase to bring in extra daylight to the bus. Therefore, I strongly prefer the New Routemaster as they have a much better design, they are iconic and attractive which is very important for your bus services. Also the NRM has better accessibility as they have 3 doors and 2 staircases. Please purchase New Routemasters in zero-emission because they are unique to your services and will attract more people to travel by bus. They should also be the standard zero-emission double-deck bus for London Buses.

18123597

I'm writing a quick comment to tell you that I dislike the design of your new electric bus on route 111. The design of them is very poor and it does not provide any attraction to your services. I also dislike the new style interiors because of the poor colour theme including the seat moquette. I'm appalled that the staircase has no windows to make the area more brighter, as compared to the New Routemaster bus. I prefer the New Routemaster bus because they have better styling as they are attractive, and accessibility as they have three doors and two staircases. On your next order of electric buses, please buy them with the New Routemaster design and all double deck routes should have them to improve the attractiveness of your bus services.

18129005

My journey on route 111 to Heathrow is disappointing because of the poor unattractive design of your new electric bus. The shape of the bus is too boxy and looks identical to older diesel buses. The interior of the bus is poorly designed because the colour of handrails, wall coverings and seats are the wrong type. I prefer the colour design from the New Routemaster because they provide the best experience to my journey. I'm disappointed that the staircase is too dark because there are walls instead of windows to bring in extra daylight! I prefer the New Routemaster because of the unique shape and styling of that vehicle design. I'd like to see all new zero-emission buses to have the New Routemaster design which includes the interior and the triple door and dual stairs layout. The New Routemaster should be the standard zero-emission bus for London as it will attract more people to travel by bus.

18137566

I've taken a ride on your number 111 electric bus and I'm dissatisfied with the design of them. They don't look iconic and it features an outdated design hence the reason there's older diesel buses of the same design. I'm dissatisfied with the interior inside of your 111 electric bus as they have the incorrect type of colour scheme, lack of windows next to the stairs and poor accessibility as there's no third door and second stairs at the back. I prefer the New Routemaster because it has an iconic design which makes them attractive to your services. The NRM also have a better interior design as they have the best colour scheme to provide the best comfort to my journey, and they have three doors and two stairs to make it easier to exit the bus from the top deck. On your next order of electric buses, please purchase New Routemasters with the latest battery-electric technology to reduce emissions and to make your bus services more attractive.

18140167

This is a quick comment about your electric bus on route 111. I dislike the poor design of these buses as they provide no reference to your London bus services. The Interior does not provide any impression to my journey, this includes the phone holders behind the seats as I fear it would get stolen. The New Routemaster is a better designed bus because it's more attractive and exciting than the electric bus on route 111. They also have better accessibility as they have 3 doors and 2 stairs, and has a better interior design. I recommend that you buy more New Routemasters with the latest zero-emission technology and use them on all double-deck routes as standard.

18143232

I have a quick comment about your new electric bus on route 111. I dislike them because they are badly designed from the outside, and they look the same as older buses with engines polluting disgusting emissions. The decorations inside the bus is badly designed, such as the colour theme, moquette on chairs, no glazing next to the stairs etc. I've decided to take another bus from behind which is a New Routemaster and they have a much better design which is more exciting and iconic than the electric bus. The NRM also have a better interior decoration, I can easily go upstairs as they have glazing next to them, and I can easily exit the bus from the top deck by using the third door and second stairs at the back. On the next order of your new electric buses, I urge you to use the NRM design as standard for all of your double-deck bus routes. Please make it happen! legislation.

18150025

I find your electric bus distasteful because of the design of them. They don't look attractive or iconic, they look boxy and outdated as there are diesel buses of the same design. The interior has a poor colour design as they don't match the unique London Buses theme which the New Routemaster already have. And you have retrograded accessibility as the third door and a second staircase at the back is missing. The New Routemaster is better designed bus because they have the best rounded shape to make it more attractive to your bus services, they have the best interior design and enhanced accessibility thanks to the three doors and two staircases. I would like you to start buying more New Routemasters in zero-emission electric and use that design as standard for all double deck routes.

18154321

I'm commenting about your electric bus on route 111. I'd say the design is outdated because they look the same as older buses with polluting engines. The interior has the wrong type of colour branding which includes the moquette on seats, as they don't provide any reference to your London Bus services. The staircase is too dark because there are dark walls instead of windows to make the area more brighter. I suggest reverting using the New Routemaster design because they have an iconic styling which delivers attraction to your bus services. The interior has the best colour branding as they provided a strong reference to your bus services. The NRM also have better accessibility as they have three doors and two stairs for ease of exiting the bus from the top deck. I recommend that you use the NRM design as a standard zero-emission bus because it will improve the attraction of your bus services. Please make it happen!

18158992

Early in the morning, I've taken a ride on route 111. Then a new electric bus appeared, I praise the new technology of them, But I'm appalled with the design of them because they are too boxy and not iconic. As I've entered inside the bus, I dislike the interior design because they have the wrong set of colours for handrails, walls etc. The staircase is too dark because there's no windows next to them. The new style seats are disappointing because I don't like the moquette and the phone holders on the headrests as it may encourage thieves to steal smartphones. In comparison to the New Routemaster, they have a much better design as they have a more rounded shape and an iconic design. The interiors of the New Routemaster is spectacular because they have the best set of colours to provide the best ambience to my journey. The New Routemaster is more accessible as they have 3 doors and 2 stairs. Therefore, I strongly urge you to start buying more New Routemasters with the latest zero-emission technology, and use that design as a standard double-deck bus for your services.

18170762

Your electric buses have the most appalling design and my experience with them has ruined my satisfaction. The interior of them may be high-specification, but there's a completely wrong colour scheme for handrails, seats etc. The windows next to the stairs are missing, and there's no second stairs and third door at the back. To help improve the attractiveness of your bus fleet, please use the New Routemaster design as standard for all of your new zero-emission bus fleet. Not only the NRM has the best design, they have the best accessibility as they have three doors and two stairs. I hope my message helps to deliver improvements.

18176068

I'm offended with the design of your electric bus on route 111. The styling of them is badly designed and they don't provide any attraction to your bus services. This includes the new interior design, as they have the completely wrong type of colours as they don't match the branding of your services. I strongly prefer the New Routemaster because the styling of the bus is much better than the standard boxy buses. The interior colour scheme including the moquette on the chairs are suitable for your bus services, and the accessibility is improved because they have 3 doors and 2 stairs. I want to see more New Routemasters in full electric and they must be the standard bus for your services.

18180070

I dislike your electric bus because they have an ugly design, the interiors don't satisfy me because it has the wrong decoration colours. I prefer the New Routemaster as they have better design such as the rounded shape, interior, windows next to the stairs, and 2 stairs and 3 doors for ease of entering and exiting the bus. It's time that you consider purchasing new electric buses with the New Routemaster to make your zero-emission bus fleet more attractive. Please make it happen!

18184937

I'm complaining that the accessibility of your electric buses are poor and discriminatory because the third door and second staircase at the back is missing. The styling of the electric buses looks very poor as they are boxy and the interiors have the wrong colour scheme. In comparison with the New Routemaster, they have better styling which makes your services more attractive and they shift loads of people to travel on your bus services. The NRM has better accessibility as they have 3 doors and 2 stairs. I strongly suggest that the New Routemaster should be the standard double-deck electric bus for your services, it will be a major improvement for TFL!

18189815

Your electric buses features a very poor unattractive design (the exterior and interior) which provides negative experiences to my journey.I prefer the New Routemaster because they have a better and attractive design, they provide ease of entering and exiting the bus as they have 3 doors and 2 stairs.Therefore, I recommend that you buy more New Routemasters as they should be a standard double-deck electric bus for your services.I rate your electric bus 1/10 due to poor design.legislation.

18200151

The accessibility of your new electric buses is very poor, as is the design of these buses. The third door and second set of stairs at the back are missing, which makes the bus less spacious. The design of the electric buses is also very poor. The New Routemaster is a better designed bus and has better accessibility features, as it has a third door and a second set of stairs at the back for ease of exiting the bus. Please ensure all of your new electric buses have the full and original New Routemaster design because all double-deck routes must have them.

18205982

I've got a comment about your electric bus on route 111. The design of them is appalling, they don't provide any attraction to your bus services, the inside of the bus features a poor colour scheme, and the windows next to the stairs are missing! The New Routemaster is a better designed bus as they provide the best attraction to your services, they also have three doors and two stairs to help people at the top deck to exit the bus. I strongly urge you to consider using the NRM as standard on all of your new electric buses.

18210242

I'm complaining that the design of your electric buses are horrendous because they are boxy and they don't look attractive. The interiors are worse because they don't have the same colour scheme as the New Routemaster which includes the moquette on seats. These electric buses has degraded the accessibility as they have no third door and a second staircase at the back. I prefer the New Routemaster because it has a very stylish and attractive design which encourages me to travel by bus. They also have better accessibility as they have a third door and a second staircase at the back. I request that you buy more New Routemasters with the latest zero-emission technology and use it as standard for all double-deck bus routes in London.

18214977

Your new electric bus on route 111 have a very poor design and provides strong disappointment to my journey.I dislike the new high-spec interiors as they have the wrong colour scheme and the moquette on seats.Your New Routemaster is more satisfying because of the unique design of that bus. The colour scheme inside the New Routemaster has a better colour scheme than the high-spec interiors of the electric bus. The New Routemaster is the most enhanced accessible bus as they have a third door and a second staircase at the back.Please consider buying more New Routemasters with the latest zero-emission technology and set that design as standard for your bus services.

18220551

I'm complaining about the design of your electric bus which is very discouraging and unattractive to your services. The interiors have the wrong set of colours including moquette on seats, they do not provide any satisfaction or ambience to my journey. I prefer the New Routemaster as they have the best design to attract people to travel by bus, they also have better accessibility due to 3 doors and 2 stairs. I urge you to consider using the New Routemaster design as standard for all of your new zero-emission buses. This will help improve the attractiveness of your bus services!

18235050

Your electric bus is badly designed and they are outright unattractive to your bus services. Your interior design does not provide any satisfaction or comfort to my journey as they have the wrong colour theme including the moquette on seats. Your electric buses has degraded accessibility as the third door and a second staircase at the back is missing. I prefer the New Routemaster as they have a stylish and an attractive to your bus services. I urge you to make new orders of New Routemasters with the full original design inside and out, and they must have three doors and two staircases to improve accessibility for your services.

18241259

I'm disgusted with the design of your electric bus on route 111. The design of them is boxy and they do not provide any attraction to your bus services. The interior design is poor, as they have a wrong colour scheme, the windows next the staircase is missing, and the third door and a second staircase at the back is missing. The New Routemaster has a much better design as the shape is more rounded and it has an eye-catching iconic design which provides strong attraction to your services. They have improved accessibility as they have three doors and two staircases. I strongly require you to buy more New Routemasters with the latest electric bus technology, this will improve the attractiveness and accessibility of your bus services.

18246655

I'm messaging you to say that I like your zero-emission electric bus in terms of technology and to combat carbon emissions. But I strongly dislike the design of them as they have a very poor design and looks unattractive to your bus services. I prefer the New Routemaster as they have a better design to attract people to travel by bus. They also have the best interior design including colours of handrails and moquette on seats, which should be standard on all of your buses. I strongly recommend that you buy more New Routemasters with the latest electric bus technology, not only the NRM is eye-catching and iconic, they have better accessibility with the help of 3 doors and 2 staircases. I hope my message helps.

18251514

I have a comment about your number 111 electric bus. As an LGBT person, I'm upset and offended with the design of your electric bus because they are designed horrendously! The interior does not satisfy me at all because they have the wrong set of colours for hand poles, seats, etc. and even the staircase is too dark because the windows next to them are missing! The New Routemaster is the greatest bus for your services, they once had LGBTQIA+ colours on them, and I'd like you to buy more of these in full electric to improve your zero-emission bus fleet, and the unique design of them will attract people to travel by bus, along with improved accessibility with the help of 3 doors and 2 stairs. The New Routemaster design cheers me up, while your electric bus has a horrid design! Please get this sorted!

18255100

I've taken a ride on your electric bus on route 111. I'm upset on how these buses are designed because they are outdated, boxy and provides no reference to your iconic bus services. Same applies to the interior as they have poor selection of colours, moquette on seats, etc. The windows next to the stairs are missing, and the third door and a second staircase at the back is missing. The New Routemaster is better as they have an eye-catching rounded shape which is very attractive to your bus services, and provides a strong reference to your iconic London Bus services. The interior of the NRM is spectacular as they have the perfect selection of colours, moquette on seats, etc. You need to start purchasing NRMs in zero-emission electric bus and deploy them to all the double-deck routes in London and elsewhere!

18259873

I'm expressing my discontent with your new electric buses on route 111. They are badly designed as they look more like an unattractive square box on wheels. The interiors are badly designed as they don't provide a London buses theme and ambience. The New Routemaster is better designed as they have a rounded shape to make the bus more attractive, and the interiors have a spectacular design including the colour of hand poles, seat moquette, etc. They have increased space as I'm able to enter and exit the bus using the second staircase and a third door at the back. Please buy more New Routemasters and use them on all of your bus routes as it will help improve the attractiveness and accessibility of your services.

18264052

I'm appalled with the horrendous design of your electric bus. They don't look attractive to your bus services, same applies to the interior of the bus. I prefer the New Routemaster as they have a fantastic design for the bus services, and they have better interiors and accessibility as they contain 3 doors and 2 stairs. Please consider making orders of New Routemasters in full electric and deploy them to all of your bus routes to help improve the attractiveness and accessibility of your bus services.

18269429

I'm disgusted with the design of your electric buses because they are badly designed and do not look iconic or attractive at all!The interior design does not provide any satisfaction for my journey at all!I prefer the New Routemaster, and I'm 110% satisfied with them because they are massively attractive to your bus services and have better accessibility and interior design.I strongly recommend that you start buying more New Routemasters with the latest battery electric technology and deploy them to all your bus routes in Greater London.I will guarantee that this will improve the unique selling point of your bus services.

18274157

The design of your electric buses on route 111 is really horrible, and my experience with them has wrecked my contentment. The interior of them may be high-spec, but there's a completely wrong colour scheme for handrails, seats etc. There are no second stairs or third door at the back, and the windows next to the stairs are covered by walls. To help increase the attractiveness of your bus fleet, please implement the New Routemaster design as standard for all of your new zero-emission bus fleet. Not only the NRM has the best design, they have the best accessibility as they have three doors and two stairs. I hope my message helps to deliver improvements to your bus services.

18278870

I just wanted to quickly let you know that I don't like the look of your new electric bus on route 111. They are extremely poorly designed and they do not suit the attractive to your London bus services. I don't like the new interior because they have a poor colour theme including the seat moquette. I'm appalled that the staircase has no windows to make the area more brighter, as compared to the New Routemaster bus. I prefer the New Routemaster bus because they have better designs as they are attractive, and accessibility as they have three doors and two staircases. For the purpose of enhancing the appeal of your bus services, we ask that you order new electric buses with the New Routemaster design and deploy them on all double deck routes.

18289397

I've taken a ride in your new electric bus on route 111. I have nothing but disappointment with your electric bus because they have a very poor design inside and out. The new features inside the electric bus does not impress me because they have a wrong colour scheme, wrong type of moquette on seats, windows next to the stairs are missing, and the third door and a second staircase at the back is missing. I prefer the New Routemaster as they have a brilliant design to provide a stronger iconic presence for your bus services. They have better accessibility as the NRM has 3 doors and 2 staircases. My request is for you to buy more New Routemasters in zero-emission electric bus and use it as standard for all of your double deck bus routes.

18293692

I'm flustered with the design of your electric bus on route 111. They are awfully designed from the exterior to the interior, they don't provide any enjoyment and ambience to my journey. The New Routemaster is a fantastic bus, they have a much better design to provide the most eye-catching presence to your services. I want you to start buying more New Routemasters in full electric and hydrogen fuel-cell for all of your bus services in London. They must also include three doors and two staircases for ease of entering and exiting the bus.

18299281

I'm expressing my disappointment with your electric bus on route 111. They are badly designed and they don't suit the image of your bus services. The interior has a very poor design such as the colour of handrails, walls, flooring, moquette on seats, etc. The windows next to the stairs are missing which makes the area of that bus more darker. The accessibility of your new electric bus is very poor as the third door and a second staircase at the back is missing. On your next order of your new electric buses, I want you to buy them with the original New Routemaster by Heatherwick Studio to improve the attractiveness and accessibility of your bus services. The reason is, the New Routemaster provides better experience by bus as they have a brilliant design and accessibility.

18304293

I'm expressing my discontent with your new electric bus on route 111. The design of them is awful and they provide no iconic reference to your bus services. The interior of the electric bus is also awful because they have the wrong palette of colours for handrails, walls, seats, etc. The windows next to the stairs are missing and the third door and a second stairs at the back is missing. My solution is to use the New Routemaster design as they have a fantastic design which provides a strong iconic reference to your bus services, the interiors are brilliant and they have better accessibility with three doors and two stairs. Consider purchasing several thousand New Routemasters in zero-emission electric and deploy them to all double-deck bus routes

18309924

I have a comment about your electric bus on route 111. I dislike the design of them as they look outdated and boxy. The interiors such as the colour design and seat moquette is a retrograde step as they provide poor ambience to my journey. The New Routemaster is better because they have a design to provide the best experience for bus users, and they have three doors and two stairs for better accessibility. I recommend that you standardise your zero-emission fleet with New Routemaster buses on all of your bus routes, this will encourage more people to travel by bus.

18320476

I have a complaint about the design of your electric bus on route 111. The design of these electric buses are poorly made and they look very outdated as I saw older diesel buses with the same design. The interior does not provide any positive experience to my journey as they have a wrong colour scheme. The seats have a wrong type of moquette and the windows next to the stairs are missing. I prefer the New Routemaster as they have a fantastic design and they provide a strong positive experience to my journey by bus. The NRM also have better accessibility as they have three doors and two staircases. Please buy more New Routemasters in full electric and deploy them to all of your bus routes.

18325243

I'm disgusted that your electric buses on route 111 are badly designed. The shape of your electric bus is very boxy, they look identical to older diesel engined buses. The interior provides no reference to your London bus services as they have the wrong type of colour scheme. They have degraded accessibility by removing the third door and second stairs at the back. The New Routemaster is a much better bus as they have improved accessibility and provides the best styling to attract people to travel by bus. I strongly recommend that you buy more New Routemasters in full electric and deploy them to all routes in London.

18329496

My experience travelling on route 111 is disappointing because the design of your electric buses are awful because it has a boxy shape and poor styling. The interiors you attempt to enhance my experience had failed because the colour scheme including seat moquette are the wrong type. The windows next to the stairs are missing, and the third door and a second staircase at the back is missing. Your New Routemaster is better because of the brilliant design and styling such as the rounded shape, the interior of the NRM suits your branding quite well, and they have improved accessibility with three doors and two staircases. I strongly urge you to buy more New Routemasters in battery-electric and standardise your fleet with them! This will help improve experience for passengers.

18334988

The design of your electric buses on number 111 has a very poor styling and they look unattractive to your bus services. I also dislike your new-style interiors as the colour scheme don't match your red bus livery. I prefer the New Routemaster as they have a better design which helps improve attractiveness to your services, along with the three door and two staircase layout. I consider the New Routemaster to be the most important design for your services. I suggest you should buy more New Routemasters in full electric and they should be the standard bus for all of your services.

18341050

I'm horrified that the design of your electric bus is a retrograde step from the New Routemaster. The electric bus is badly designed from the outside and the inside, they provide poor attraction to your services. As compared to the New Routemaster, they have a fantastic design outside and inside which provides the best attraction to my journey, and also have three doors and two stairs for better accessibility. Please purchase more New Routemasters in electric and they must be the standard bus for your services.

18346604

I'm appalled with the design and your poor accessibility of your new electric bus. The exterior design looks unattractive and boxy because it's a retrograde design from the New Routemaster. The new features inside the electric bus is also a retrograde step because they have the wrong colour scheme for hand poles, moquette on seats, etc. The windows next to the stairs are missing and the hand poles at the top deck are missing. To make matters worse, you have degraded accessibility by removing a third door and a second staircase at the back. I prefer the New Routemaster because they have a much more stylish design to provide the best attraction to your services. They are also accessible because they have three doors and two staircases. I recommend that you buy more New Routemasters in full electric and deploy them to all of your bus routes in London. Please make it happen because the New Routemaster should be the standard designed bus for London.

18353923

During the morning, I've taken a ride in your new electric bus on route 111. I'm disgusted with the design of them as they are unattractive as they feature an eyesore and a boxy design. The new interior features don't interest me at all because you have taken a retrograde step by reverting back to the standard colour scheme including seat upholstery chosen by bus operators, and the windows next to the staircase is missing. I prefer the New Routemaster as they have a spectacular design for your bus services. They have better interior designs such as the colour scheme, and they have improved space and accessibility as they have three doors and two staircases. I recommend that you purchase more New Routemasters in full electric and deploy them to all of your bus routes as they should be the standard bus for your services.

18359143

I'm disappointed with the design and styling of your electric bus. They are horrendously boxy and the interiors provided no reference to your bus service as they have the wrong colour theme and seat moquette. I prefer the New Routemaster as they have better design and styling from the inside and out of the bus, they have better accessibility thanks to the 3 doors and 2 stairs. On your next order of your new electric buses, make sure you purchase New Routemasters with the latest zero-emission standards.

18362748

My journey to work has been appalling, largely because of the poor design of your electric bus on route 111. The features inside the bus does not impress me because of the poor colour scheme for handrails, coverings, seats, etc. The windows next to the stairs are missing which makes the area too dark. The accessibility of your electric bus is appalling because there's no third door and a second staircase at the back. I state my preference for the New Routemaster as they have a much better design and improved accessibility. I recommend that you purchase more New Routemasters in full electric and use that design as standard for all of your bus services.

18368328

I'm discontent with the design of your electric bus on route 111 because they feature a bad design for a zero-emission bus. The interior does not provide any satisfaction as the colour scheme is very poor. To compare with the New Routemaster, they have a much better design, you need to set the New Routemaster design as standard to all of your new electric buses to make bus travel more attractive.

18373592

I'm appalled that you have chosen to use a very poor design for your new electric bus. They look completely identical to older buses with diesel engines. The New Routemaster is better because they have the perfect styling and the features inside the bus. They also have three doors and two staircases. I strongly urge you to buy more NRMs in full electric and use them on all of your bus routes in London. It's time to make it happen, this will improve the attractiveness of your bus services.

18373638

I'm appalled that you have chosen to use a very poor design for your new electric bus. They look completely identical to older buses with diesel engines. The New Routemaster is better because they have the perfect styling and the features inside the bus. They also have three doors and two staircases. I strongly urge you to buy more NRMs in full electric and use them on all of your bus routes in London. It's time to make it happen, this will improve the attractiveness of your bus services.

18376000

I find your electric bus on route 111 appalling because they are badly designed vehicles. They do not provide any attraction and appeal to your bus services, this includes the interior design. I prefer the New Routemaster bus as they have a fabulous design which provides a strong appeal to your services. It's time that you relaunch the New Routemaster project and use that design as standard on all of your new electric buses.

18379129

Your electric buses are awfully designed, they don't look attractive and iconic at all! I also dislike the interiors because of the decorations such as the colour scheme. The New Routemaster is much better as they have a unique rounded shape and they provide the best ambience to my journey. Please purchase more New Routemasters in battery electric to make your services attractive.

18384512

My experience with your new electric bus on route 111 is appalling because they are badly designed!Your new high-spec interiors does not impress me because of the colour scheme and the moquette on seats. I'm also visually impaired (night blindness), the lack of windows next to the stairs prevented me from going upstairs.In comparison to the New Routemaster, they have a tremendous design, they have better accessibility because they have windows next to the stairs and three doors and two stairs layout.The New Routemaster design should be the standard electric bus for your services to help improve accessibility and the styling of your bus services.

18390454

I dislike your electric buses because they are badly designed and they do not satisfy my journey on your bus. The new high specification interiors does not provide the best ambience to my journey as they have a wrong colour scheme. In comparison to the New Routemaster, they are absolutely perfect buses and the design of them provided the best experience to my journey and I recommend that you buy more NRMs in full electric. Also the NRMs have better accessibility and space inside the bus as they have dual staircases and triple doors.

18395184

I dislike the design of your new electric bus because they are outdated as I saw older diesel buses of the same design. I also dislike the interiors because of the poor selection of colour scheme as they don't match the branding of your London bus network. The New Routemaster is a better bus because they have a better design including the interior and accessibility such as three doors and two stairs. I'd like you to buy more of them in full electric and use them on all of your bus routes.

18401303

I dislike the design of your new electric bus because of the poor design of them. This includes the interiors as the colour of handrails, walls, moquette on seats etc. does not represent your London bus branding. The staircase area is too dark because there's no windows next to them. I prefer the New Routemaster as they have a perfect design including the interiors and they have an additional door and stairs at the back for improved accessibility. I strongly recommend that you start using the New Routemaster as a standard electric bus on all of your bus routes to help improve the attractiveness of your bus services.

18406524

I state my preference for the New Routemaster because your new electric bus on route 111 is poorly designed and looks very outdated as I saw older diesel buses using the same design. I also dislike the interior of your new electric buses because they don't have a London Bus representation to your services in which the New Routemaster already provides. I'm also disgusted with the degraded accessibility of your new electric buses as they have no third door and a second staircase at the back. I want you to start buying more New Routemasters in full electric and they must be the standard double-deck bus for your services, including your new Superloop. Please make it happen because it will make your bus services much better for us passengers.

18415049

During this nice hot day, I've taken a ride on route 111 and your new electric bus turned up. I'm appalled with the design of your electric bus because it has a poor design and it looks very outdated as I saw older buses with polluting engines. The interiors does not satisfy me because they feature wrong type of colours for grab poles, seats, etc. The staircase area is too dark because the windows next to them are missing. I prefer the New Routemaster because they have better external styling and the unique rounded shape provides the best attraction to your services. The NRM also have better interior design because of the colour scheme for grab poles and seats, and have ease of entry and exiting the bus with three doors and two staircases. I urge you to buy more NRMs in full electric and deploy them on all of your bus routes to improve the attractiveness to your bus services.

18415847

During this nice hot day, I've taken a ride on route 111 and your new electric bus turned up. I'm appalled with the design of your electric bus because it has a poor design and it looks very outdated as I saw older buses with polluting engines. The interiors does not satisfy me because they feature wrong type of colours for grab poles, seats, etc. The staircase area is too dark because the windows next to them are missing. I prefer the New Routemaster because they have better external styling and the unique rounded shape provides the best attraction to your services. The NRM also have better interior design because of the colour scheme for grab poles and seats, and have ease of entry and exiting the bus with three doors and two staircases. I urge you to buy more NRMs in full electric and deploy them on all of your bus routes to improve the attractiveness to your bus services.

18419667

I dislike the design of your electric bus because they feature an ugly styling and a boxy shape for a bus. The interiors are badly designed as they look basic and they don't provide a London bus theme to your services. I prefer the New Routemaster because of the unique rounded shape to provide the best attraction to your services, they have better interiors as they provide the best London bus theme, and they are more spacious with three doors and two staircases. I want you to start purchasing more electric buses with New Routemaster design to help make bus travel more attractive, and I'd be very grateful if you can get my suggestion delivered! :)

18425502

My experience with your electric buses on route 111 has met me with disappointment because they are poorly designed.I would like TFL to be strongly committed to purchase new electric buses with the original New Routemaster design by Heatherwick Studio.Please make it happen as the design of your electric buses are very important to attract people to travel by bus!

18431379

I find your electric bus a huge disappointment to my journey because they are poorly designed, and the styling of them don't look iconic at all! I also find the interiors to be disappointing because of the colour theme for handrails, seats, etc. The staircase is too dark because the diagonal glazing next to them is completely missing, which makes the area too dark. The New Routemaster is a well designed bus, they have better styling to improve the attractiveness of your bus services, they also have better interiors and they have 3 doors and 2 stairs. I want you to buy new electric buses with the New Routemaster design to help make your zero-emission bus fleet more attractive.

18435802

I'm offended and upset with the poor design of your electric buses because they are outright boxy and the interiors are badly designed as they have the wrong colour design. I suffer from a vision impairment named nyctalopia, and I'm disgusted that you have replaced the windows with dark walls at the staircase area which prevented me from going upstairs! Your new electric bus is absolutely disgraceful and it has degraded my accessibility needs. Whenever I travel on your buses, I prefer to travel on routes which are served using New Routemaster buses because they have better designs for my accessibility needs. They also have an additional door and staircase at the back to make it easier for me to exit the bus when it's busy. I demand that you use the New Routemaster design as standard on all of your new electric buses, this includes the external design, windows next to the staircase, interior colour design and a third door and second staircase at the back! Reverting back to a two door and one staircase has certainly degraded my accessibility needs and the New Routemaster is the best solution to improve it!

18442709

The design of your new electric bus is appalling and they do not provide any representation to your traditional London bus services. The external shape of the electric bus is horrendously boxy and they don't look iconic at all! The interiors are poorly designed as they have a wrong colour theme, wrong type of moquette on seats and no windows next to the staircase. The New Routemaster is the best design because they have a better external shape, windows next to the staircase, better interior colour theme and three doors and two stairs! You need to start using the NRM as standard on all of your electric bus, this will certainly help improve the attractiveness of your electric bus, and this is compulsory to attract people to travel by bus!

18446607

I'm dissatisfied with the design of your electric bus on route 111. They don't look stylish or attractive to your bus services, the interior decorations inside the bus also does not satisfy me. There are features missing from the electric bus, they are: Diagonal windows next to the stairs. Handrails at the top deck. Third door and second stairs at the back. Please consider purchasing new electric buses with the New Routemaster design as they provide the best attraction to your services.

18452252

I dislike the styling of your new electric bus on route 111 because they are badly designed and they are eyesore. The interior of the new electric buses are appalling and the colour design don't provide any reference to your iconic London Bus services. My solution is for you to use the New Routemaster design on all of your new electric buses to make bus travel more attractive and to improve accessibility with three doors and two stairs.

18457126

Your new electric bus on route 111 is appalling because they are badly designed from the inside and outside. I prefer the New Routemasters as they have a much nicer design as they provide a positive impact to my journey by bus. I want you to buy new electric buses with the New Routemaster design by Heatherwick Studio to make your new electric buses more stylish, attractive and accessible.

18462653

I'm writing to tell you that your new electric bus is a badly designed bus as there are no iconic features to your London bus services, they are:

- Rounded shape (from the NRM)
- Glazed staircase to increase brightness
- Wrong colour scheme including moquette on seats (NRM is better)
- Third door and second staircase at the rear.

I prefer the New Routemaster because they include all the features that I prefer to travel by bus, and I urge you to set the NRM design as standard on all of your new electric buses. The NRM also have better accessibility features such as the third door and second staircase at the rear.

18467931

The type of design used on your new electric buses provides a poor experience to my journey by bus. They have a boxy design which makes it more of an eyesore, the interior color design is not suitable for your London bus branding, and the type of patterns on the seats are the wrong type. I'd like you to use the New Routemaster design on all of your new electric buses because they provide better experience to my journey by bus, and I can easily exit the bus from the top deck by using the staircase and a door at the back.

18471581

I've decided to express my feelings about your new electric bus on route 111. I'm feeling disgusted with the design of your new electric bus as they are completely outdated as I've seen older buses with diesel engines using the same design. The type of interiors does not satisfy me because they have a wrong colour scheme including the patterns on seatings. I would like to see the New Routemaster design used on all of your new electric buses as they are more attractive, and they have three doors and two stairs for better accessibility which also helps reduce dwell times at bus stops. I prefer the New Routemaster because they have better design and styling which feels much better to my journey, unlike the conventional buses.

18475228

New electric 111 buses have a major design flaw. There is virtually no air flow, there are big windows with only tiny openings which do not ventilate the bus. In this hot steamy weather it is unbearable causing people to almost faint and is bad for people's health.

18479366

My experience with your new electric bus is appalling because of the horrendous design of that vehicle which includes the interior decorations. I believe it's time for TFL to relaunch the New Routemaster project to help improve the designs of your electric buses. The New Routemaster is a fantastic design and they provide the best enjoyable experiences by bus, along with three doors and two stairs for improved accessibility. It's time to buy more New Routemasters in electric

18489675

I'd like to say that I'm dismayed at your new electric buses on service number 111 because they are poorly designed and you have degraded accessibility by replacing the New Routemaster buses. The NRM is a better bus because it has better styling, interior design and improved accessibility with 3 doors and 2 stairwells. On your next order of electric buses, they must contain the New Routemaster design including 3 doors and 2 stairwells, they should be standard on all of your bus services.

18494607

I'm disgusted with the type of electric buses used on route 111. They feature a bad design for a double deck bus, they don't look attractive or iconic at all! The interiors are also badly designed because of the bad colour scheme inside them. The windows next to the staircase are missing which makes it hard for people with a vision impairment named nyctalopia to go upstairs, and the accessibility of them are very poor as you have chosen not to use three doors and two stairs. Lastly, the handrails at the top deck are missing which is very dangerous when the bus is moving. The New Routemaster is an absolute fantastic bus, they have the perfect design and accessibility features which should have been used on all of your new electric buses as standard. Therefore, you must set the New Routemaster design as a permanent standard on all of your new electric buses to improve the attractiveness and accessibility of your bus services. This is the action I want to see from TFL!

18506485

I'm disgusted that you have replaced the wonderful New Routemasters in place of your new badly designed electric buses! There's no London feel to your electric buses as they have an eye-sore shape, they also look identical to old buses with diesel engines, and the interiors have a wrong colour theme as they don't provide the ambience to your bus services. The staircase of your electric bus is too dark because you have chosen not to have windows next to them, and you have degraded accessibility by removing the third door and second stairs at the back. I want you to standardise your new electric buses to contain all the features from the New Routemaster such as the exterior, interior, three doors, two stairs, etc. to make your electric buses more attractive. It's time for you to do it because I feel there's a popular demand for more New Routemasters in London.

18510552

The design of your new electric buses are badly designed.I have nothing against the zero-emission technology which I admire. But I'm appalled that you have chosen to use a badly designed body, shape and interior for the new electric buses.I prefer the New Routemaster as they have a much better design, styling and interior decorations. The NRM is also more convenient as they have a third door and a second staircase at the back.Please ensure that all of your new electric buses will feature a New Routemaster design as standard to make your bus services more attractive and convenient for passengers.

18516541

Your new electric bus on route 111 has disappointed me because they have an appalling design both from the inside and the outside of the bus. I prefer the New Routemaster because it has a stylish and trendy design, and it is more convenient as they have three doors and two stairs. I recommend that you buy more New Routemasters in full electric and deploy them to all of your bus routes in London, this will certainly encourage more people to travel by bus.

18522653

I'm disappointed with the design of your new electric bus as they are unattractive to your bus services. I state my strong preference to the New Routemaster as they have a much better design and the three doors and two stairs provide better convenience when exiting the bus from the top deck. I recommend that you buy more New Routemasters with the latest zero-emission technology for all of your bus routes in London. Your new zero-emission buses must be iconic and more convenient for people travelling by bus.

18528002

Your new electric buses does not improve my journey because the design of them buses are very poor.I prefer the New Routemasters as they have a strong friendly look to your bus services, they are more convenient as they have three doors and two staircases.You should have set the New Routemaster design as standard for all of your new electric buses as they help to improve my journey by bus.

18533369

I'm disgusted that your electric buses are badly designed. I praise the zero-emission electric bus technology, but I dislike the design of them as they are quite bad. I also dislike the features inside the bus such as the colour scheme, moquette on seats, the stairs are too dark because you have chosen not to have windows next to them. You have degraded accessibility and convenience by not having three doors and two staircases! I prefer the New Routemaster as they are a much better design compared to your current electric buses. The New Routemaster features better design including rounded shape, styling, interior colour scheme, moquette on seats, brighter staircase area, wrapped windows, and for improved convenience, third door and second staircase at the back. I strongly urge that you buy more electric buses with the New Routemaster design to improve the design of your bus fleet and to improve convenience for passengers. Please make it happen ASAP!!!

18537612

I'm disgusted that you have replaced New Routemasters with the so-called new electric buses on route 111. The electric buses are supposed to satisfy me, where in fact they have disappointed me because they have a bad design. Please TFL, I request that you to reinstate your New Routemaster project, they have a much nicer and stylish design, and they have enhanced convenience with three doors and two stairs as I can easily exit the bus from the upper deck. As part of relaunching your New Routemaster project, you must buy more of them in electric for all of your bus routes in London. I'd be very grateful if you can get it delivered ASAP!

18544155

As I was about to board your number 111 bus at Heathrow airport, I'm disgusted with the design of your new electric bus! They are appallingly boxy and look the same as older buses with dirty polluting engines. I strongly prefer the New Routemaster as they have a terrific design, the interior of the NRM is tremendous, and they have better convenience with three doors and two stairs. I strongly recommend that you buy New Routemasters in full electric as they are suitable for your bus service, and the NRM should be a standard bus for your London bus services.

18549873

These new electric buses are an eyesore as they are boxy and has too many sharp edges. The interior of the electric bus is badly designed as they have an incorrect colour theme. The new Routemaster is a much better bus as they have a better design and are much stylish to your bus services. Please buy more electric buses with the new Routemaster design because they have three doors and two stairs for better convenience, and they help reduce emissions by attracting more people to travel by bus.

18555650

I'm outright disappointed that you have removed the New Routemasters in place of a badly designed electric buses on number 111. Therefore I strongly dislike the design of the electric buses as they are outdated because I've seen diesel buses of the same design. But I do praise the zero-emission technology to help reduce emissions! I strongly favour the New Routemaster design as they are attractive, and they have three doors and two stairs for improved accessibility and convenience. You must ensure that all new electric buses contain the New Routemaster design as standard on all of your double-deck bus routes to improve the attraction of your bus services. The New Routemaster is a very important design and it must be standardised permanently!

18560444

I've jumped on board in your new electric bus on route 111 and I'm shocked and appalled with the design of that bus. The external design is awful, and the interior is appalling because the colour scheme does not match your red bus branding. The New Routemasters are much better buses as they have a fantastic design. The interior of the New Routemaster matches the red bus branding quite well, and they have three doors and two stairs for improved convenience. I want you to buy more electric buses with the New Routemaster design to make your bus services more attractive and to help reduce carbon emissions.

18566246

The new electric buses on route 111 provided the most appalling experience to my journey by bus! I was expecting a New Routemaster to turn up, but instead, a badly designed electric bus turned up! Your buses should be an attraction on wheels, and the New Routemaster helped provided that attraction! I strongly demand that you use the New Routemaster bus on all of your bus routes in London, they should use the latest zero emission technology to help reduce carbon emissions and to attract more people to travel by bus! Please make it happen ASAP!

17934806

I strongly dislike the design of your new electric buses because they are badly designed and they look the same as older diesel buses. I also dislike the so-called high-specification interiors inside your electric bus because I dislike the colour selection for handrails etc. seat covering design, lack of windows next to the stairs, lack of handrails at the top deck, and no third door and second stairs at the back. I prefer the New Routemasters which are currently on route 111 because they have a better design than your new electric buses. You should have purchased New Routemasters in battery electric because the design including the interior and layout is better and more accessible than the new electric buses. The New Routemaster is a very important bus for London and you should have set that design as standard for all new electric buses.

17985913

I'm writing to express my dissatisfaction with your new electric bus on route 111. They are poorly designed and the features inside the bus are unsatisfying. The new features I dislike include:

- Welcome aboard sign as they feature the wrong type of bus.
- New style seats including moquette, headrests, and phone decks on headrests as they pose a strong risk to phone robberies.
- The second information screen should be at the rear to make it easier for wheelchair users.

I prefer the New Routemasters because they are well designed such as the rounded shape and the interior of them are spectacular, plus they are much spacious thanks to the triple doors and dual stairs. Please purchase new electric buses with the original New Routemaster design because every bus route in London must have them to improve the image of your services and the satisfaction of passengers. It's time to deliver improvements. [REDACTED]

18108739

I'm concerned about the design of your new electric bus on route number 111. They look completely identical to older buses with polluting engines. The colour theme inside your new electric bus is very poor as they don't match the branding of your bus services. I also dislike the type of seats used, I don't use these phone holders as they increase the risk of smartphone robberies. I suggest the New Routemaster is a much better bus because of the external design which is friendly to the eye and the interior colour theme provides the best ambience and comfort to our journey. The New Routemaster provides the best accessibility as they have three doors and two staircases. On the next order of your new electric buses, they must have the full design features of the New Routemaster which includes the rounded shape, colour theme, windows next to the stairs, seats and three doors and two staircases. The New Routemaster should be the standard electric bus for London as it will improve accessibility and the attractiveness of your services.

18111223

My journey on your new electric bus on number 111 provides such disappointment because of the awful design of that bus. The interiors are badly designed because the colour scheme for handpoles, walls etc. does not suit your London Buses livery. The seats are poorly designed because they have a wrong type of moquette and the headrests which obstructs the viewing of my journey and these phone holders are pointless because it will increase smartphone thefts. I prefer the New Routemaster because they have the best iconic design for your bus services, the interiors have an absolute perfect design and provides the best satisfaction to my journey. I strongly urge you to order New Routemasters in zero-emission electric to help reduce emissions and to make your bus services more attractive to encourage more people to travel by bus. Please make it happen!

18132570

Your double-deck electric bus has the most unattractive design as it looks discouraging to your services. The shape of them is boxy and has no styling to the design of the electric bus. The interior provides no satisfaction to my journey as they have poorly chosen colour scheme and the features such as phone holders on the back of headrests are pointless as they pose a risk to my safety as it would encourage thieves to steal phones from them. I prefer the New Routemaster as they have a much better design as compared to your electric bus. The NRM has better interior design as the colour scheme provides the best comfort and satisfaction to my journey. I can easily go upstairs as they have windows next to the stairs. Also, they are much more accessible as they have three doors and two staircases. It's time that you use the New Routemaster design once again, as part of purchasing new electric buses.

18135738

Your electric bus is badly designed as they are boxy and provides no attraction to your bus services. The interior colour theme and other features such as phone holders on the headrests does not provide any satisfaction with my journey. I prefer the New Routemaster because they have an excellent styling for a double deck bus and the interior has the best colour theme as it matches your London bus services quite well. I also prefer the New Routemaster because of increased space and improved accessibility as they have 3 doors and 2 stairs. Therefore, I recommend you to start purchasing New Routemasters with the latest zero-emission technology and use them as standard for all double deck bus routes. The styling of your bus fleet is very important to gain attractiveness and the image of your services.

18257311

I'm writing to say that your electric bus on route 111 has the most appalling design for a double deck bus. They are horribly boxy and unattractive, the interiors don't have the London buses theme in which the New Routemaster already provides. I state my preference for the New Routemaster as they have a fantastic state-of-the-art design and they are incredibly attractive for your bus services, and I strongly recommend that you buy more New Routemasters with the latest zero-emission technology to combat emissions. The New Routemaster must be the standard bus for all of your bus services and it must be prioritised!

18283963

Your electric bus has the most atrocious design because it looks boxy and ugly. Your new high-spec interiors do not provide any appeal for my journey because they are badly designed, they have the wrong interior colour scheme, etc. I admire the New Routemaster bus because it has a fantastic design, and you must use that design, including three doors and two stairs, as a standard zero-emission bus. It's time that you buy more New Routemasters with the latest zero-emission electric bus technology instead of the boring, boxy designed buses.

18286422

I am disgusted with the poor design of your electric bus. They also have a bad interior design as they don't match the theme of your London bus services. I prefer the New Routemaster as they have a better design to provide the best attraction to your services, and has better accessibility with 3 doors and 2 stairs. I recommend that you buy more New Routemasters in full electric and deploy them to all of your double deck bus routes.

18313775

The design of your electric bus is a catastrophic retrograde step to your design as they don't provide any iconic presence to your bus services. They are boxy and are identical to older buses with diesel engines, the interiors don't provide any positive experience to my journey by bus. I prefer the New Routemaster as they have a better design from the outside and the inside of the bus. The NRM also have a better accessibility as they have two staircases and three doors. I recommend that you buy New Routemasters in full battery-electric and deploy them to all of your bus routes in London to make your bus services unique as the NRM has a better design than the standard buses.

18484263

I'm disappointed with your new electric buses on route 111 because they are poorly designed. The New Routemaster is a very important bus to attract more people to travel by bus, they have better features than the new electric buses. I'd suggest that you buy more electric buses with the original New Routemaster design to help make your bus services more attractive.

18498953

I've found the design of your new electric bus on route 111 offending because they are badly designed and they don't feel inclusive at all! They look the same as the old diesel bus as they are outdated!Your New Routemaster is a well designed bus, they are inclusive as they have spectacular features such as the rounded shape, glazed staircase, interior design, three doors and two staircases.I request that you buy more New Routemasters in full electric and use them on all of your double deck bus routes to improve the attractiveness of your bus services.